



ENGLISH VERSION

Montreal, Wednesday January 17<sup>th</sup>, 2024

**Object: Update on Termont's appointment system (RDV)**

Dear partners,

Monday January 15<sup>th</sup> marked the official launch date of Termont RDV system!!!

The project has been warmly received by the transportation community as we benefit from a strong collaboration from dispatchers and truckers.

The deployment process is following its course, as communicated on December 22<sup>nd</sup>. and we are pleased to inform you of the next milestone of Termont RDV system. Starting Thursday **January 25<sup>th</sup>, 2024, the Online Gate System (Sherpa) will be taken offline.**

Effective immediately, a message on the Online Gate (Sherpa) application page is displayed to inform users about the tool's offline date.

Here is what you need to know about the Online Gate System (Sherpa) going offline **effective Thursday, January 25<sup>th</sup>.**

**Trucker access via portal entrances :**

- The Sicard entrance (section 52, stage 1/pregate) giving access to Viau terminal is strictly reserved to truckers with an appointment (RDV). Two (2) lines (1 et 2) are provided for the exclusive use of Termont appointments (RDV)
- Truckers visiting Viau terminal, section 52, without an appointment (RDV) must do their transactions via the Port of Montreal portal entrance (section 75, stage 1/pregate)
- Lines 15 and 19 at the Port of Montreal portal entrance (section 75, stage 1/pregate) are reserved exclusively to Termont RDV system. Electronic billboards above these lines will indicate a message to guide truckers: Line 15 will display: "Termont 52 appointment only" and line 19 will display: "Termont 68 appointment only" starting Tuesday January 23<sup>rd</sup>
- Truckers with an appointment will have access to all lines at the Port of Montreal portal entrance (Section 75, stage 1/pregate)



Here is a reminder about some key dates to remember:

- Mobile application available on Android and IOS in **February 2024**, before the mandatory implementation of Termont RDV system
- Mandatory Termont RDV from **Monday, March 4<sup>th</sup>, 2024**.

We reiterate our objective to offer a user-friendly tool used by all transport companies while bringing added value to the supply chain stakeholders. This will be achieved by adding decision support modules and by giving more visibility on the average truck turn time (TTT) at our terminals. Appointments will be allocated in sufficient quantity to allow for planning of our workforce capacity to meet the needs of the logistics community and to provide a stable TTT.

Contact us, our team is here to guide you and answer your questions:

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Regular updates will be communicated on the next steps of the project.

We thank you for your collaboration and for your partnership which are key to the success of this great project.

### **L'équipe Termont**

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